VIDEOTRON

📱 Mobility   🍎 Apple   🤖 Android

Blocking unwanted calls and texts

Learn how to block nuisance calls and texts in a few steps, depending on your device model.

🍎 iPhone

1   Open the **Phone** 📞 app.

2   Tap **Favourites**, **Recent** or **Email and Messaging**.

3   Tap the ⓘ symbol next to the number you wish to block.

4   Scroll down, then tap **Block this Caller**.

SAMSUNG

1   Open the **Phone** 📞 app.

2   Tap the pop-up menu ⋮ , and then **Settings**.

3   Tap **Block Numbers**.

4   Activate **Block unknown/private numbers**, if desired, or manually add a number to block.

🤖 Others (Android)

1   Open the **Phone** 📞 app.

2   Tap **More** ⋮ , then select **Call History**.

3   Tap a call from the number you want to block.

4   Tap **Block/Report Spam**.

For more information on blocking unwanted calls and texts, direct the camera towards the QR code.
Find all our tips at **www.videotron.com/en/support**

Advice at your fingertips

Blocking unwanted calls and texts

Notes

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Need help?

Access a variety of printable guides on our support website.

On your compatible phone or tablet, open the integrated Camera app. Direct the camera towards the QR code. Tap the banner that appears on your phone or tablet. Follow the on-screen instructions to finalize the connection.